

NHS 111, Walk in and Out of Hours

If you feel that you need to see a doctor outside of GP practice opening times (known as 'out-of-hours') and ***it is not an emergency*** that requires treatment at the Accident and Emergency department, please call 111.

You will be directed to the right service to meet your needs:

- [NHS 111](#)
- [GP Out-of-Hours](#) (appointment required, booked via 111)
- [Walk-in Centres & Minor Injury Centres](#) (no appointment required)



**NHS
111**

NHS 111 is much more than a helpline – if you're worried about an urgent medical concern, you can call 111 to speak to a fully trained adviser. The NHS 111 service is staffed 24 hours a day, 7 days a week by a team of fully trained advisers.

Depending on the situation, the NHS 111 team can connect you to a nurse, emergency dentist or even a GP, and can arrange face-to-face appointments if they think you need one.

NHS 111 advisers can also assess if you need an ambulance and send one immediately if necessary. For less urgent health needs, contact your GP or local pharmacist.



Out of Hours Services in Surrey (use when your GP surgery is closed and by appointment only)

If you feel that you need to see a doctor outside of GP practice opening times (known as 'out-of-hours') and it is not an emergency please call 111. The 111 service may arrange for you to see a GP using the local [NHS Out of Hours services](#) in Surrey.

How the Surrey GP out-of-hours service works

The Surrey GP Out of Hours Service provides advice, information and treatment for NHS patients who become unwell during the out-of-hours period when their own GP surgery is closed.

Surrey GP Out of Hours service does not offer walk-in appointments, so access to the service is via the national NHS 111 call line.

Treatment provided via the Out of Hours GP service

This out-of-hours service is for urgent cases only. If your problem isn't urgent, please contact your GP surgery when it is next open.



Walk-in Centre - Woking Minor Injuries Centre - Haslemere (use as an alternative to A&E in a non-emergency, no appointment needed)

How the Walk-in Centre works

Walk-in Centres provide nurse-led medical treatment when your condition is urgent but not an emergency, and can provide a quicker and more appropriate route to treatment than hospital Accident and Emergency departments (A&E). No appointment is needed.

How the Minor Injuries Unit works

The Minor Injury Centre sees adults and children aged 2 years and over with a minor injury, including people with cuts, sprains, suspected minor fractures. No appointment is needed.

Where you can visit a Walk-in or Minor Injury Centre

Opening Days / Times	Haslemere Minor Injuries Unit	Woking Walk-in Centre
Monday to Friday	09:00 to 17:00	08:00 to 20:00
Saturday & Sunday	Closed	08:00 to 20:00
Bank Holidays	Closed	08:00 to 20:00
Telephone	01483 782 334	01483 846 209

Treatment provided at the Minor Injuries Unit: Bites, stings, cuts, grazes, minor burns, minor eye/ear injuries, minor head injuries, splinters, sprains, limb injuries, suspected fractures, neck pain